

WASTE MANAGEMENT UPDATE - 4/30/24

On the following pages you will find the original information sent to our Meadowlark Community in March of 2023. We added the list of what can and cannot be recycled on the first two pages.

Some things have changed since then, but this is a good source, especially regarding various drop off sites for different kinds of recycle and large items. Check the last 2 pages for that information.

One thing we have learned in this past year is to contact Town Of Plainfield if your trash was not picked up or you have other issues with Waste Management. Our taxes paid to TOP pay for the trash/recycle service which is under the guidance of the Department of Public Works, Town of Plainfield.

Here are the instructions on how to reach Town of Plainfield to enter a complaint or report an issue.

***NOTE:** These instructions can also be found in the back of your **Meadowlark Residents Directory**. Check there for more information.*

***DISCLAIMER:** Town of Plainfield/Hendricks Co. have been undergoing updates and new software for their websites. Due to this, the following instructions may be lacking re. those updates. Check their websites for the latest features.*

Missed Pickup or Other Issues.

The Town of Plainfield has a contract with Waste Management. If your trash is missed or you have issues, please do not contact the Board. The Board does not pay for nor is involved or responsible for trash pickup. Your taxes pay for the service and it is up to you to follow up on your missed pickup. When we have any information about trash pickups, we send an E-Mail Blast to the community.

Contact Info:

1. Go to the Town of Plainfield webpage to enter a complaint. Click this link to set up an account to enter complaints or requests:
[Hendricks County, IN - Report potholes, graffiti, street light out, and other community issues. - SeeClickFix - Web and Mobile Government 311](#)
2. Click **SignUp** to create your account; next **select New Request** and **Search/select** your category **Trash/Recycling**; then complete the information.
3. You can also contact Waste Management at 317-539-2024 or go online to: [Customer Support | WM](#). However, based on past experience you may have a long wait.


Three Basic Rules

Knowing these rules and putting them into practice will help you recycle more efficiently. And it will help to ensure everything that makes it into your bin finds a second life.

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| RULE 1 Recycle bottles, cans, paper and cardboard. | RULE 2 Keep food and liquid out of your recycling. | RULE 3 No loose plastic bags and no bagged recyclables. |


Accepted in Your Bin*

These items can go in your recycling bin, as long as they're clean and dry.




Plastic Bottles & Containers (+)


💡 Clean and dry containers, then put the cap back on before tossing in the bin.



Food & Beverage Cans (+)



Paper (+)




Flattened Cardboard & Paperboard (+)

💡 Cardboard pizza delivery boxes without leftovers or liners should be recycled; but leftover crusts, cheese and other food should not.


Not Accepted in Your Bin

Try to reduce and reuse these items instead of putting them in the trash.




No Bagged Recyclables (+)

💡 If you collect your recyclables in a bag, empty them directly into your cart and reuse the bag!




No Plastic Bags (+)

💡 Do not bag recyclables as materials inside may not get recycled. Reuse plastic bags, or learn where you can recycle them at plasticfilmrecycling.org.




No Plastic Wrap & Film (+)



No Flexible Packaging (+)


Other Materials

Typically not accepted for curbside pickup. Check local programs for disposal options.




No Tangling Items (+)

💡 "Tanglers" can wrap around equipment, endanger MRF workers and shut down entire recycling centers. If they are still in good condition, donate them.









No Dirty Diapers (+)

💡 These materials will spoil all of the recyclables, turning the load to trash. Trash these instead and keep recyclables clean and dry.



No Household Items (+)

💡 Check local programs for reuse and recycling options first. Put them in the trash bin if no other options are available.

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|  <p>Food & Beverage Containers (+)</p> | <p>💡 This type of packaging is made from multiple materials preventing it from being recycled.</p> |  <p>No Medical Waste (+)</p> |
|  <p>Glass Bottles & Containers (+)</p> |  <p>No Cups with Wax or Plastic Coatings (+)</p> <p>💡 Invest in and carry a reusable cup instead.</p> |  <p>No Garage Waste (+)</p> |
| |  <p>No Polystyrene Foam & Plastic (+)</p> | |

What items can I put into the trash? —

The following items are included in everyday trash. These items can be placed in your curbside totes, bins, cans or containers.

- Diapers
- Disposable razors
- Cactus and palm branches
- Cat litter and pet feces
- Glassware and ceramic dishes/cups
- Hoses and wire
- Juice boxes/pouches
- Non-fluorescent light bulbs
- Sheet glass (windows, mirrors, etc.)
- Foam cups or packing materials
- Treated wood (painted, stained, etc.)

What items do NOT go into the trash? —

The following hazardous household waste items should NOT be treated as everyday garbage and should NOT be disposed of curbside, in your totes, bins or carts:

- Batteries
- Electronics
- Fluorescent light bulbs
- Paint and paint cans
- Used motor oil and filters
- Prescription medications

Waste Management has drop-off locations across the United States and in Canada. Visit one of these [locations](#) to properly dispose of your aforementioned household hazardous waste.

MEADOWLARK HOA - WASTE MANAGEMENT INFORMATION

PLEASE READ!

**CONTRARY TO THE BELIEF BY MANY RESIDENTS
THAT OUR HOA FEES PAY FOR OUR TRASH MANAGEMENT...
THE HOA BOARD DOES NOT SELECT THE TRASH COMPANY
NOR DO OUR FEES PAY FOR TRASH PICKUP**

Note: Waste Management trash containers are referred to as “carts.”

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| Q: Who decided on Waste Management? | A: The Town of Plainfield solicited bids from various trash companies. Ray's is the only company that submitted a bid. Before entering a contract with Ray's, they were sold to Waste Management. |
| Q: How is our trash paid for? | A: Our trash is paid through our property taxes. This was verified with Kent McPhail our town councilman. It is <u>not</u> paid by HOA fees. |
| Q: Can I use my own trash cans or set out garbage bags? | A: No. WM will only collect trash in their carts. Their trucks have robotic arms that reach out and grab the carts. |
| Q: When are we getting Waste Management carts? | A: Waste Management sent a postcard notice to residents to select the cart size. See Cart Samples on page 2. You can view the carts through March 20 th and order yours by that date. The cart you select will be delivered to your residence by WM between May 1 st and 14 th . * If you haven't received your cart by 5/15, contact WM at 866-797-9018. |
| Q: What about my Ray's Trash Container? | A: Waste Management will exchange it for one of theirs. |
| Q: What am I to do with my old trash container? | A: Waste Management will take it as “trash”. |
| Q: Are there restrictions on what I can put in my Trash cart? | A: See page 3 for acceptable and unacceptable items for your trash carts. |
| Q: What about recycling? | A: We are to order a Recycle Cart as well as a Trash Cart. Recycle carts will have a Yellow lid. If additional carts for either are needed, contact Waste Management. Charge is \$7/month for each. See * in left column. |

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| Q: What can I recycle? | A: Recycle clean and dry bottles, cans, paper, and cardboard. Break down cardboard boxes to keep them from getting stuck in your container. Do not place plastic bags or liners in recycling containers. Recycling containers with plastic bags or with items in plastic bags are considered contaminated and <i>will not be picked up</i> . The biggest change is <i>recycling items must be clean and dry</i> . Visit https://www.wm.com/recycleright for more information on recycling. Also see lists of acceptable and unacceptable items on page 3. |
| Q: Do I have to recycle? If not, can I put recycle items in my WM Trash cart? | A: You are not required to recycle, although you will still be charged for it. You can put the recycle items in your regular Trash cart. |
| Q: Ray's took our green waste; what has changed? | A: Mr. McPhail was asked about that. His response was, <i>“The contract with Ray's has never included collecting yard waste. I have no explanation as to why they have been picking it up in the past.”</i> |
| Q: How do I get rid of green waste? | A: Yard waste disposal is a homeowner's responsibility. Hendricks Co. Recycling District has two centers for County Residents to dispose of yard waste. One in Plainfield and the other in Brownsburg. |

These are the green waste sites:

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| Plainfield Yard Waste Recycling Center Address: 7020 South CR 875 East, Indianapolis (Map) Phone: (317) 838-9332 Open: Mondays, Fridays & Saturdays Hours: 7:00am to 5:00pm | Brownsburg Yard Waste Recycling Center Address: 90 Marcdale Drive (Map) Phone: (317) 858-8231 Open: Tuesdays, Fridays & Saturdays Hours: 7:00am to 5:00pm |
|--|--|

Check this website for requirements, fees, and other information:

<https://www.recyclehendrickscounty.org/programs/yard-waste-recycling-center-information/>

BELOW IS INFORMATION COPIED FROM THE WM WEB SITE

About the Program

The WM Smart TruckSM program is designed to help create cleaner, safer communities while giving you more visibility into your service and billing. The WM Smart TruckSM program:

- Sends meaningful insights into your service levels and billing to your inbox (*we do not receive bills from WM; cost is paid by Plainfield from our property taxes*)
- Helps prevent loose material, odors, and pest problems caused by overage
- Provides helpful reminders about what is and is not acceptable in your carts
- Keeps drivers on schedule and focused on providing safe service

Operated by a single driver from inside the truck, the automatic side loader utilizes a mechanical arm with a claw to pick up a cart from the curb. Carts must be lined up curbside with the wheels and handle facing your garage and the front facing the curb. If not done this way, the trash will not be picked up.

How It Works

Truck-mounted cameras have assisted our drivers for nearly a decade. Today, this technology also helps us make your service more efficient and sustainable by keeping an eye out for two obstacles that can slow down service and prevent a second life for your materials: overloaded containers and contamination.

Here's how it works:

1. WM Smart TruckSM technology captures footage of your containers as we tip them into the truck during service. The software, working with GPS, also notes the service address and helps us mark your pickup as complete.
2. Technicians review the footage to make sure materials were placed in the correct container and collected successfully. This information is never shared.
3. We'll give you a heads up if a container associated with your service address is overloaded or contains non-acceptable material so you can adjust your service levels or usage. Depending on your location and service contract, these notifications may also inform you of warnings or charges.

To help your community meet its sustainability goals and avoid overages and contaminations, be sure to take care of your waste the right way – put materials in the correct cart and make sure the lid can fully close.

CART SAMPLES:

Samples of the three carts can be viewed in the parking lot of Grace Pointe Church (where we hold our Annual Meetings) at the roundabout at Raceway Road and 100S. Here are samples:



96-gallon holds 7 trash bags; serves 4-6 people
Size: 25" wide x 34.5" deep x 46" high

64-gallon holds 3 trash bags; serves 3-4 people
Size: 24" wide x 27" deep x 41.5" high

35-gallon holds 2 trash bags; serves 1-2 people
Size: 19" wide x 23.75" deep x 37.5" high

[See page 4](#) for ordering information.

NOTE: If you do not get your order in by March 20th you will automatically receive both a 96 gallon Trash Cart and a 96 gallon Recycle Cart.

ALSO NOTE: If your needs change after you've received your carts, Waste Management will exchange your containers for a larger or smaller cart at no charge, but only one time.

| CONTACT INFO | |
|-------------------------------------|---|
| Customer service: | (866) 909-4458 or (866) 797-9018 |
| Home Trash/Recycling Pickup: | https://www.wm.com/us/en/home/residential-waste-recycling-pickup |
| Customer support: | https://www.wm.com/us/en/support |
| Customer service chat: | https://wmchat.wm.com/Chat/Chat.xhtml |

| TRASH CARTS - ACCEPTABLE ITEMS <i>(from WM website):</i> | | |
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| The following items are included in everyday trash. These items can be placed in your curbside cart. | | |
| Diapers | Glassware and ceramic dishes/cups | Sheet glass (windows, mirrors, etc.) |
| Disposable razors | Hoses and wire | Treated wood (painted, stained, etc.) |
| Juice boxes/pouches | Foam cups or packing materials | Non-fluorescent light bulbs |
| Cat litter and pet feces | | |

| RECYCLE BINS - ACCEPTABLE ITEMS <i>(from WM website):</i> | | |
|--|--------------|--------------------------------|
| For quick reference, the following common items should be recycled, provided they're clean and dry. | | |
| Bottles and cans | Paper | Cardboard (broken down) |
| Check out our Recycling 101 page (https://www.wm.com/us/en/recycle-right/recycling-101) for a list of recyclable/non-recyclable materials plus tips and information on recycling in your home. | | |

| 2023 WM HOLIDAYS | |
|---|-----------------------|
| Memorial Day | Monday, May 29 |
| Independence Day | Tuesday, July 4 |
| Labor Day | Monday, September 4 |
| Thanksgiving Day | Thursday, November 23 |
| Christmas Day | Monday, December 25 |
| <i>Two weeks before a holiday, you can log in to your "My WM Profile" where your dashboard will show if WM is observing the holiday. If so, our trash pickup is normally delayed 1-day and will be picked up on Saturday.</i> | |

| TRASH CARTS - UNACCEPTABLE ITEMS <i>(from WM website):</i> | | |
|--|-----------------------------|--------------------------------|
| The following hazardous household waste items should NOT be treated as everyday garbage and should NOT be disposed of curbside, in your carts. | | |
| Batteries | Electronics | Fluorescent light bulbs |
| Used motor oil and filters | Paint and paint cans | |
| Waste Management has drop-off locations across the United States and in Canada. Visit one of these locations to properly dispose of your aforementioned household hazardous waste. | | |
| <i>Also see Drop Off Sites on page 4.</i> | | |

| RECYCLE BINS - UNACCEPTABLE ITEMS <i>(from WM website):</i> | | |
|---|---|---------------------------------------|
| Non-recyclable materials should be placed in your standard trash carts. Be certain that your carts are not overloaded and that their lids can close all the way. <i>Additional fees may apply for overfilled or contaminated containers.</i> | | |
| Typically, items below CANNOT be recycled via curbside recycling programs. | | |
| Plastic bags * | Ceramic dishes, cups and glassware | Foam cups or packing materials |
| Windows, mirrors, sheet glass | | |
| <i>* These can often be returned to a local grocery store.</i> | | |
| For more information on recyclable and non-recyclable materials, check out our Recycling 101 page (https://www.wm.com/us/en/recycle-right/recycling-101). | | |
| <i>Also see Drop Off Sites on page 4.</i> | | |

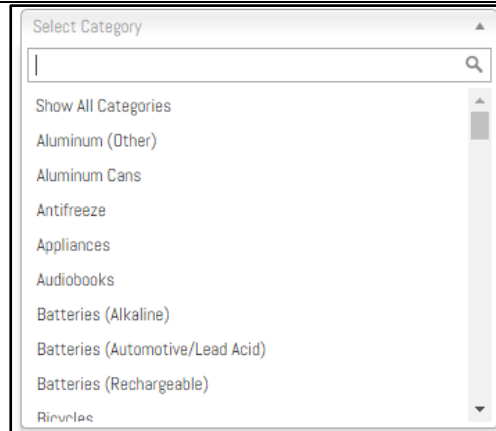
| BULKY ITEMS PICKUP <i>(from WM website):</i> | | | |
|---|--|---|--|
| WM provides drop-off locations across the United States and in Canada. Visit one of these locations to dispose of extra-large or bulky non-recyclable items in a proper and responsible manner. Bulky items are those that are too big or heavy for your regular trash cart or bin. | | | |
| "Bulky" and large-item pickups are available to certain WM customers. <i>Terms, fees and conditions may apply.</i> WM customers can easily schedule bulky pickups from their My WM account (or by phone). | | | |
| Items considered bulky include: | | | |
| Mattresses and Box Springs | Bed Frames | Appliances, TVs and electronics | Household furniture; sofas, chairs |
| Cabinets, toilets, sinks | Items too large to fit in your cart | Tires — up to 4 car or light-truck tires separated from rims | Yard trimmings — bundled for composting * |
| <i>*Yard waste sites: https://www.recyclehendrickscounty.org/programs/yard-waste-recycling-center-information/. Bulk drop-off locations and details: See next page.</i> | | | |

DROP OFF SITES FOR MISCELLANEOUS ITEMS NOT ALLOWED IN TRASH CARTS OR RECYCLE BINS:

Go to: <https://www.recyclehendrickscounty.org/online-directory/?cn-s=&cn-cat=52>

From this web site you can select the item you want to discard and find the drop-off locations.

Here is an example of some of the categories:

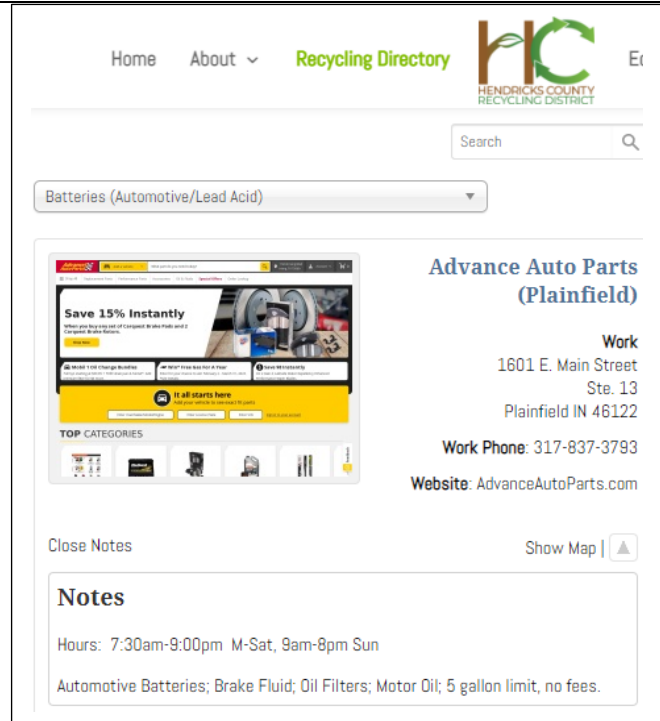


Select Category

Show All Categories

- Aluminum (Other)
- Aluminum Cans
- Antifreeze
- Appliances
- Audiobooks
- Batteries (Alkaline)
- Batteries (Automotive/Lead Acid)
- Batteries (Rechargeable)
- Rivnuts

Here is one example of a site for a specific category:



Home About Recycling Directory Hendricks County Recycling District

Search

Batteries (Automotive/Lead Acid)

Advance Auto Parts (Plainfield)

Work
1601 E. Main Street
Ste. 13
Plainfield IN 46122

Work Phone: 317-837-3793
Website: AdvanceAutoParts.com

Close Notes Show Map

Notes

Hours: 7:30am-9:00pm M-Sat, 9am-8pm Sun

Automotive Batteries; Brake Fluid; Oil Filters; Motor Oil; 5 gallon limit, no fees.

ORDERING YOUR WM TRASH CART AND RECYCLE CART

Residents should have received a post card with instructions on how to order both your Trash Cart and your Recycle Cart. You have these choices:

1. Scan the QR Code on your post card and fill out the on-line order form.
- OR -
2. Call WM Customer Service at **866-797-9018**.

Your order must be in by **Monday, March 20th** to ensure delivery before service begins. **If you don't get your order in by March 20th you will automatically receive both a 96 gallon Trash Cart and a 96 gallon Recycle Cart.**

Carts will be delivered between 5/1 and 5/14.

MEADOWLARK RESIDENTS. Please don't call the Board with additional questions. This document covers all the information we have at the current time. As we've stated before, we will share all new information with you as we receive it. The HOA Board is aware of all your concerns and issues, as they are ours as well. We cannot do anything about this except to call Waste Management or Town of Plainfield and express our own concerns.

We can only stress again that the board has no input or authority concerning waste removal in Meadowlark. We cannot control what company will serve us nor can we control whether or not your trash and recyclables are picked up. It is up to you to contact Waste Management to express your displeasure with any issues you have with their service. If enough of you call, the more likely they are to listen to our concerns.

One thing we can control, and we ask that you ALL follow this: if your trash/recyclables are not picked up, **DO NOT LEAVE THEM OUT...PUT THEM BACK IN YOUR GARAGE BY SATURDAY.** They will not come back to get them and we do not want trash out all week. Also, you are still required by our Covenants to store your trash/recyclable carts out of public sight. This has not changed.

Thank you for your consideration.

MEADOWLARK HOA BOARD OF DIRECTORS